

Refund and Cancellation Policy
For the Harley-Davidson Riding Academy, New Riders Course
MILWAUKEE MOTORCYCLE SCHOOL

MILWAUKEE MOTORCYCLE SCHOOL would like to welcome you to the Milwaukee Harley-Davidson Family. In an effort to share the Harley-Davidson experience and to promote safe and responsible riding, Milwaukee Harley-Davidson is part of the Windy City Group of Harley-Davidson Dealerships which offers the Riding Academy New Riders Course (R/A NRC).

Please read and understand the terms of our Refund and Cancellation Policy

1. If you do not show up for the first night of you scheduled course or any other scheduled day, you will be considered as having withdrawn from the course and **the course fee will not be refunded**. You may Reschedule at no additional cost for a class offered in September or October of the same calendar year; or you may reschedule for an earlier class for \$125.
2. MILWAUKEE MOTORCYCLE SCHOOL will not accept last minute cancellations of a course that you were scheduled to attend. You must provide **written notice** at least **14 days** before your start date to cancel for a full refund or to request that we reschedule you into a future class. **Any notification less than 14 days will result in no refund and rescheduling is handled on a case by case basis**. You may Reschedule at no additional cost for a class offered in September or October of the same calendar year.
3. If you leave or sit out any scheduled exercise or classroom unit for any reason **other than medical**, you will be considered withdrawn from the course by the Riding Academy Rider Coach and **the course will not be refunded**. You may Reschedule at no additional cost for a class offered in September or October of the same calendar year; or you may reschedule for an earlier class for \$125. If you provide a doctor's statement excusing you from the course, MILWAUKEE MOTORCYCLE SCHOOL will offer, for one time only, another course to you at an additional cost of \$125 during the same calendar year, depending upon availability.
4. Riding a motorcycle can be dangerous. If you are performing poorly and endanger yourself or other students, the instructor may review your performance and recommend that you withdraw from the course. You may also voluntarily withdraw from the course at any point if you do not feel comfortable enough to continue. MILWAUKEE MOTORCYCLE SCHOOL will offer you, for one time only, the opportunity to take another course at the additional cost of \$125 during the same calendar year. Please note that you have to start a new course from the beginning.
5. If you are late on any day of your scheduled course and miss any unit or exercise you will be considered withdrawn and the course fee will not be refunded. By MSF Guidelines, a student enrolled in a Motorcycle Safety Class must attend all classroom units and must participate in all range exercises in order to successfully complete the course. You may Reschedule at no additional cost for a class offered in September or October of the same calendar year; or you may reschedule for an earlier class for \$125.
6. Once a student has begun a class there will not be a cash refund will not be an option for any reason.
7. You must provide all of your own protective gear. This included a DOT approved helmet, eye protection, full fingered gloves, long sleeved shirt or jacket, long pants and over the ankle boots. These items and others are available through our dealerships for purchase.
8. If you do NOT successfully complete the range portion of the course, but have successfully completed the classroom portion, you may re-enroll for the range only portion of a class (subject to availability) for \$75.